



23/06/2020

DEALING WITH A CONFIRMED OR SUSPECTED CASE OF CORONAVIRUS (COVID-19) ON THE PARK

The incubation period of COVID-19 is thought to be between 2 to 14 days (it is believed to be an average of 5 days). This means that if a person remains well 14 days after contact with someone with confirmed coronavirus, they have probably not been infected.

If someone becomes unwell and believe they have been exposed to COVID-19:

- guest reports becoming unwell, the unwell person should call NHS 111 from their mobile (or 999 if an emergency i.e. if they are seriously ill or injured or their life is at risk) and outline their current symptoms.

- someone reports becoming unwell on park to staff, they should isolate in their caravans or motorhomes and remain at least 2 metres away from other people. The Guest should also If it is possible to open a window, for ventilation. The individual who is unwell should call NHS 111 from their mobile (or 999 if an emergency i.e. if they are seriously ill or injured or their life is at risk).

- Whilst they wait for advice from NHS 111 or an ambulance to arrive, they should remain at least 2 metres from other people. They should avoid touching people, surfaces and objects and be advised to cover their mouth and nose with a disposable tissue when they cough or sneeze and put the tissue in a bag or pocket then throw the tissue in the bin. If they don't have any tissues available, they should cough and sneeze into the crook of their elbow. If they need to go to the bathroom whilst waiting for medical assistance, they should use a separate bathroom if available.
- After the person has departed, the room/area they have been occupying should be cleaned and disinfected.

*Where possible we kindly ask guests, who become ill whilst on the park, to pack up and go home. Call us on route to let us know that you have become unwell, so we can disinfect your pitch.

If someone with suspected COVID-19 has recently been on park:

- For contacts of a suspected case, no restrictions or special control measures are required while laboratory test results for COVID-19 are awaited. Most possible cases turn out to be negative. Therefore, until the outcome of test results is known, there is no action that the park needs to take.

- If the test confirms the virus, the park will be contacted by the Public Health England (PHE) local Health Protection Team to discuss the case, identify people who have been in contact with them and will advise on any actions or precautions that should be taken.

- The Health Protection Team will carry out a Risk Assessment on a case-by-case basis. Advice on the management of staff and members of the public will be based on this assessment.

- The Health Protection Team will also be in direct contact with the affected person to advise on isolation and to identify other contacts and will provide them with appropriate advice.

When an employee has had close contact¹ with a confirmed case of COVID-19:

- If a confirmed case is identified on the park, the local Health Protection Team will provide the



relevant member of staff with advice and will identify the following contacts for follow up:

- o any employee in close face-to-face or touching contact
- o anyone talking with or being coughed on for any length of time while the person was symptomatic
- o anyone who has cleaned up any bodily fluids of the person
- o is in close friendship groups or workgroups with the infected person

Close contact with a confirmed case means:

- living in the same house
- contact with the body fluids of a confirmed case
- face-to-face contact, for example talking for more than a few minutes
- being coughed on by a confirmed case
- being within 2 metres of the person for more than 15 minutes (or as otherwise prescribed by government).

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Any employee living in the same household as a confirmed case.

These contacts are not considered cases and if they are well, they are very unlikely to have spread the infection to others:

- those who have had close contact will be asked to self-isolate at home for 14 days from the last time they had contact with the confirmed case
- they will be actively followed up by the Health Protection Team
- if they develop new symptoms or their existing symptoms worsen within their 14-day observation period they should call NHS 111 for reassessment
- if they become unwell with cough, fever or shortness of breath they will be tested for COVID19
- if they are unwell at any time within their 14-day observation period and they test positive for COVID-19 they will become a confirmed case and will be treated for the infection.

Staff who have not had close contact with the original confirmed case do not need to take any precautions and can continue to attend work.